Cara Campbell

UI/UX Designer

linkedin.com/in/cara-campbell56

UI/UX designer who comes from a startup background and is passionate about advocating for users through a user-centered design approach and creating seamless digital experiences for users to achieve their goals easily, confidently, and without stress. I strive to gain a deep understanding of users' pain points and needs while balancing the business goals to create solutions that elevate the company and its products.

WORK EXPERIENCE

UI/UX DESIGNER

Freelance, May 2021 - Present

- Spearheaded the branding and website design for Hebe Ceramics; Worked with the client to understand
 the company's goals, researched current e-commerce best practices and standards, and a visually
 stunning and user-friendly website.
- Acted as the project manager for the strategic overhaul of the Michael Rene Interiors Shopify store; sourced a Shopify developer and closely collaborated with them to meet the client's needs.

UI/UX DESIGNER

G2Xchange, Fulton, MD, Nov 2021 - Nov 2022

G2Xchange is a B2B platform that delivers community-driven solutions and insight intended to meet the needs of the busy Federal executive charged with growth.

- Redesigned the G2Xchange landing page by analyzing user needs and data from research to design a new site that clearly defined the value proposition of G2Xchange to customers and increased sign-ups by 25%.
- Worked jointly with the product manager, stakeholders, and software developers to align on the project scope and requirements and identify constraints and issues.
- Collaborated closely with the product manager and UX team to crystallize project visions, pinpoint MVPs, and navigate constraints, culminating in user-centric solutions that addressed key user challenges.
- Effectively led internal UX meetings and design critiques, succinctly presented designs to stakeholders, and managed and assigned work to the UX team in coordination with the product manager.
- Designed sponsorship emails and pitch decks for the marketing team, increasing ad space sales by 25%.

VOLUNTEER PROGRAM LEAD

DC Design Week, Washington, DC, May 2021- Oct 2022

DC Design Week, planned by AIGA DC, is an annual week of celebrations and fundraising for the creative community.

• Facilitated event logistics coordination, including venue arrangements, speaker coordination, and attendee communication.

SKILLS + TOOLS

User ResearchWireframesResponsive DesignUser FlowsUsability TestingFigma/FigjamUser InterviewsPrototypesHTML/CSS/WebflowInformation ArchitectureLo-fi/Hi-fi designsNotion/Linear/Monday.com

EDUCATION

User Experience Design Diploma, Brainstation | Toronto, Ontario

B.S. Software Development and Security, University of Maryland, Global Campus | Adelphi, MD

B.A. Business Technology Administration, University of Maryland, Baltimore County | Baltimore, MD